

NEWPORT BEACH ORANGE COAST ENDOSCOPY CENTER

Dear Patient:

Welcome to Newport Beach Orange Coast Endoscopy Center. We are pleased that you have placed your trust in us to provide your healthcare services.

Newport Beach Orange Coast Endoscopy Center was designed to provide patients with a more efficient and less stressful environment. Our pleasant atmosphere and highly qualified staff can minimize the anxiety that often comes with having a procedure.

In the days before the procedure, you may be contacted by a representative from our facility to discuss pre-operative preparation and answer any questions you may have. During this call, we will verify your appointment and arrival time to the facility. In view of the fact that you will be sedated or receive anesthesia during your visit, it is imperative that a responsible adult drive you home from the facility, a taxi is not acceptable. Unfortunately, we cannot make any exceptions to this requirement.

When you come to Newport Beach Orange Coast Endoscopy Center, please remember to bring a medication list. We ask that you do not bring any jewelry or other valuables to the Center. In addition, please bring your Drivers License or other form of legal I.D. and insurance cards.

It is mandated that physician ownership be disclosed to all patients. The following MD's have ownership at Newport Beach Orange Coast Endoscopy: Donald Abraham, MD, Herbert Lee, MD, Daniel Ng, MD, Richard Quist, MD, and Kathryn Ross, MD

If you have an Advance Directive or Living Will, please bring this with you the day of the procedure. It is our policy **not to honor** Advance Directives during your care at Newport Beach Orange Coast Endoscopy Center. However, it will be placed in your medical record in the event that there is a patient transfer or emergent situation. If you need additional information regarding Advance Directives, we will be happy to provide you with official State Advance Directive forms. Please refer to California Probate Code Section 4701 ag.ca.gov.

Our goal is to provide a safe, friendly environment in which your concerns are addressed promptly to your satisfaction. We will make every attempt to honor your trust by providing the high quality medical care you expect and deserve. We welcome any comments and suggestions you may have.

If you have any further questions, please call us at (949) 646-6999. One of our highly qualified team members will be happy to assist you.

Sincerely,

Carrie Giebe, RN
Administrator